



ONE YEAR LIMITED WARRANTY COVERAGE.

Warranty is effective from date of purchase for a period of one year for the items listed below. Registration is required before any service can be authorized and/or performed.

- The inner spa shell is warranted against blistering, cracking, or delamination. The spa shell is also structurally warranted not to leak.
- The outer spa shell is warranted against cracking or delamination.
- A crack is defined as a break in the shell that goes all the way through the shell. Cosmetic scratches, gouges and crazing are not considered cracks.
- Hot tub fittings and internal plumbing lines are warranted against leaking due to defects in materials and/or workmanship.
- Frames, boots and other factory installed accessories are warranted against defects in materials and/or workmanship.
- Factory installed equipment system (pumps, control system and the heater) is warranted against defects in materials or workmanship.
- Factory installed LED lighting.
- Factory installed escutcheon jet inserts are warranted against defects in materials and/or workmanship.
- Factory installed jet inserts are warranted against defects in materials and/or workmanship.

*** No charge will be made for parts and labor for above warranty coverages, though parts freight charges apply. Access to part(s) needing repair is the responsibility of owner. Authorized repair provider trip charges may apply to repairs.

WARRANTY PERFORMANCE

Warranty coverage is extended to the original consumer purchaser for personal, family or household use, from the date of original purchase at the original installation location within the boundaries of the United States and Canada and cannot be assigned or transferred by the original consumer purchaser to any other person or entity.

Please register your new spa within 7 days of delivery. You can register your spa at <http://www.myelemental.com>. To obtain service, either call 1-800-345-7727, email to service@dimension1spas.com, or notify in writing "Dimension One Spas, attention: Warranty Service, 2611 Business Park Dr, Vista, CA. 92081," within 7 days of the time the problem(s) becomes apparent.

Dimension One Spas will, at its sole option, repair or replace any hot tub or component found to be defective under the terms and conditions of this warranty. Dimension One Spas reserves the right to substitute a hot tub or component of equivalent value, either new or factory reconditioned and any such repair or replacement shall assume as its warranty only the remaining portion of the warranty on the original product. Hot tub surface/shell repairs will be made to function satisfactorily. Dimension One Spas must pre-authorize repairs and/or the return of all defective spas and parts. All costs for defective spa removal, freight charges from the factory for replacement spa and all delivery/installation costs will be the responsibility of the owner.

EXCEPTIONS TO WARRANTY

1. Installation in any commercial application.
2. The Elemental, when empty of water and left in direct sunlight without the cover in place, are vulnerable to ultraviolet or solar damage. Temperatures generated by sunlight can become concentrated in the shell surface causing the shell material to delaminate. This occurrence is considered abuse and may result in surface blisters, bubbles, or large layer delaminations.
3. Operating the hot tub at a water temperature outside the range of 33° F to 118° F/0.5° C to 48° C for any reason.
4. Damage and/or discoloration as a result of, but not limited to, the following:
 - a. Improper maintenance, including water maintenance.
 - b. Use of citrus-based cleaning solutions.
 - c. Improper or incorrect electrical hook-up.
 - d. Scratches and damage caused by normal use or negligence.
 - e. Improper installation or installing hot tub on unstable surface, or by moving the hot tub; including, but not limited to, use of a crane. Any alterations, misuses, abuses, or if any repairs are attempted by anyone other than an authorized representative of Dimension One Spas.
 - f. Damage and/or staining caused by mineral or chemical content of the hot tub water, including use of sanitizers such as Tri-chlor (tablets or sticks), calcium hypochlorite, sodium hypochlorite, and any chemical that may dissolve or remain undissolved on the hot tub shell or cabinet surface.
 - g. Damage caused by failure to follow procedures defined in the owner's manual/guides.
5. Acts of nature, accidents, or other causes beyond the control of Dimension One Spas.